OSTRICH OER Repository : Notice & Takedown Policy

The OSTRICH Team has endeavoured to ensure that no material deposited in the OSTRICH OER repository infringes any third party property rights or otherwise infringes UK law.

However, should you discover any content in the repository that you believe infringes your rights, please notify the OSTRICH Team [oer@bath.ac.uk], specifying the particular item(s) that is the subject of your complaint and the particular grounds for your complaint. These grounds may include:

- Unauthorised use by reason of reproduction and/or making available the protected material
- Breach of any moral right (integrity/right not to have work subjected to derogatory treatment)
- Issues on grounds other than copyright and/or related rights (e.g. defamation, breach of confidence, data protection)

Please provide the following information:

- Your contact details
- Full details of the OER including: author, title, and resource address (URL)
- The nature of your complaint/request for withdrawal of the OER
- Any supporting or substantiating evidence that you have

On receipt of your complaint, the OSTRICH Team will make an initial assessment of the validity of the complaint and will promptly acknowledge its receipt. Where the complaint is of a legal nature, the content that is subject to complaint will be removed from the repository pending an agreed solution.

Where the OSTRICH Team considers the complaint to be without foundation, they will inform you of this and provide supporting rationale.

The OSTRICH Team will contact the contributor of the material and inform them that the item is subject to complaint and under what allegations. The contributor will be encouraged to allay your concerns. The OSTRICH Team will try to resolve the issue by mediating between you and the contributor.

The OSTRICH Team will endeavour to resolve the issue swiftly and amicably to the satisfaction of both you (the complainant) and the contributor. If a resolution is found through mediating between the parties, this will be enacted/initiated. This will involve one of the following outcomes:

- The material need not be changed and the material is reinstated in the OSTRICH OER Repository
- The material is reinstated in OSTRICH OER Repository with changes
- The material is permanently removed from OSTRICH OER Repository (although a metadata citation will remain)

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