

Bath Insights Internship – Library Outreach & Inclusion Research

Department: Library

Theme: Student support (Resource review, mapping services, feedback collection)

About the role:

Help the Library improve its outreach, welcome, induction, and skills support for students from Access and Participation Plan (APP) target groups. This internship will involve research, analysis, and recommendations to ensure the Library's services are inclusive and effective.

What you'll do:

- Review the Library's current support for APP target groups and compare it with provision at other universities
- Conduct research across HE Library websites and interview librarians from comparator institutions
- Run surveys or focus groups with current Bath students from APP target groups to gather feedback
- Engage with contacts from APP target schools to understand their needs and expectations
- Compile findings into a tabulated comparison and produce a written report with recommendations
- Deliver a short presentation to Library staff summarising your findings and suggestions

Why this matters:

Your work will help the Library support the University's goal of building a diverse and inclusive student community, ensuring outreach and induction activities meet the needs of underrepresented groups.

Skills you'll develop:

- Survey and interview design and methodology
- Data gathering, compilation, and analysis
- Synthesis and interpretation of research findings
- Report writing and presentation skills
- Professional collaboration with Library staff and external contacts

Ideal for students who:

- are interested in research, inclusion, and student experience
- enjoy both qualitative and quantitative analysis
- want to develop strong communication and project management skills