

Bath Insights Internship – Student Experience & Data Analysis

Department: ResLife

Theme: Data (Dashboards, analysis, data cleaning)

About the role:

The intern will help improve the student experience by analysing feedback from the annual Investor in Students (IIS) surveys. This internship will give you the opportunity to work with large datasets and uncover insights that shape future ResLife initiatives and Campus Services improvements.

What you'll do:

- Analyse quantitative and qualitative IIS survey data to identify key themes, demographic trends, and disparities
- Benchmark our performance against other universities using IIS sector-wide documents
- Identify at least five best practices or innovative approaches from external comparisons
- Develop 8–10 actionable, evidence-based recommendations to enhance ResLife and Campus Services
- Create a clear and accessible presentation of findings for stakeholders
- Support the arrangement of at least one knowledge-sharing discussion with staff from other institutions to exchange insights and approaches

Why this matters:

Your work will directly inform improvements in student experience, wellbeing support, accommodation services, and value for money, helping the University deliver better outcomes for students.

Skills you'll develop:

- Data analysis and interpretation of large datasets
- Research and benchmarking against sector standards
- Communication and presentation of insights for decision-making
- Stakeholder engagement and sector networking

Ideal for students who:

- Are interested in data-driven decision-making and student experience

- Enjoy working with both quantitative and qualitative data
- Want to contribute to meaningful improvements in campus life