## Expense claim approval and viewing receipts

## Accessing the system

You will need to access a web browser via VPN, Uniapps or Remote Desktop as Business World (Agresso) is not available externally.

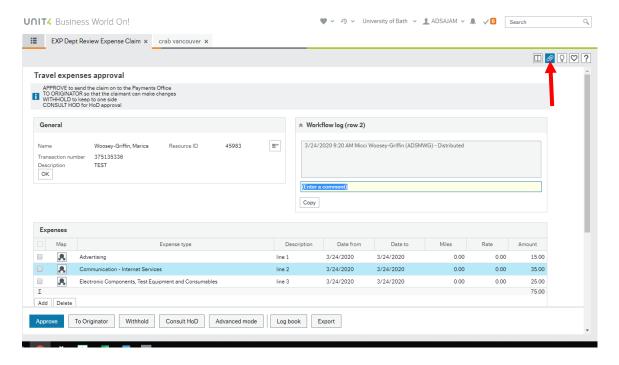
Guidance on how to do this is available in the **Working from home** section of the **Self Service Portal (TopDesk)** which can be found in the **Online Tools** section of the university website under **IT Services.** 

## **Attaching Receipts**

The system has been updated to enable users to upload scanned copies or photos of receipts. These will be linked to the claim and visible to you as authorisers of the claim. Original copies of all supporting paperwork (e.g. hard copy receipts) **must** be retained by the claimant. You will receive further guidance on what to do with them at a later date.

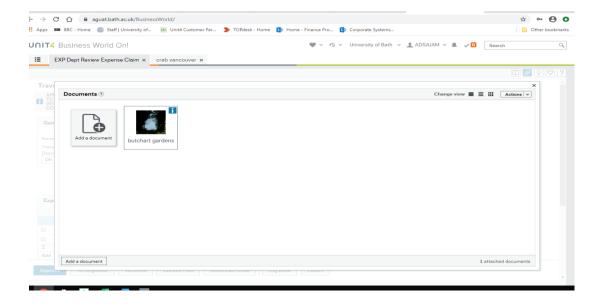
The claim approval process has not changed with the same options available

Open a task, the claim details will be visible.

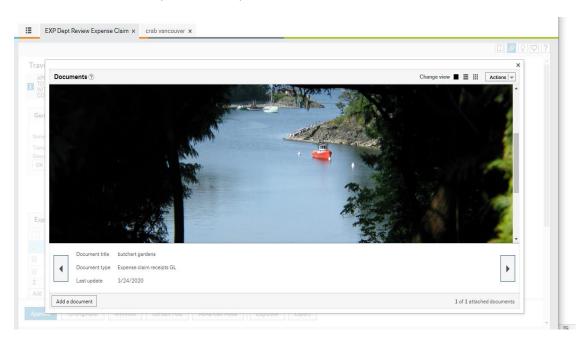


To view the receipts attached, click on each line and the paperclip on the top right hand side will be highlighted in blue

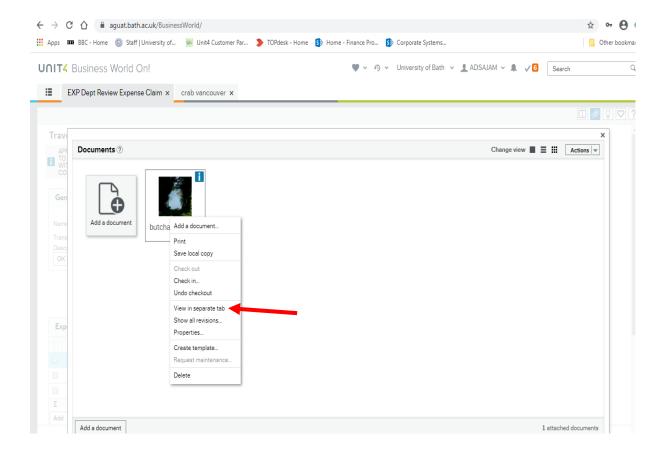
Click on the paperclip, this will open the **Documents** pop up screen with the receipt(s) for the line.



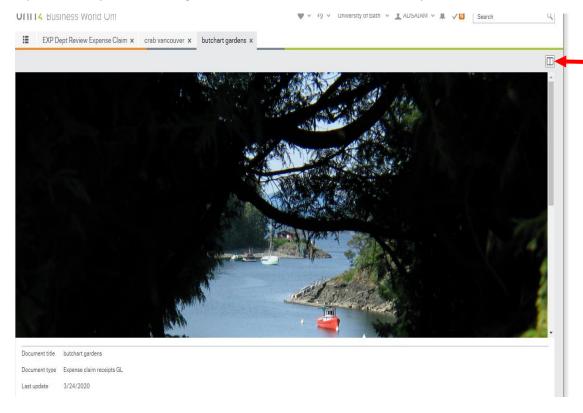
Click on the thumbnail to open the receipt in the Documents screen



To open the receipt in a separate tab, right click on the receipt and select View in separate tab



Another tab will open with the document enabling you to view both the image and the claim. Use the split screen option on the righthand side to see both simultaneously



Verify the receipt(s) against the claim line and repeat for all lines of the claim.

Process the claim using the standard task action buttons