Student Support



The Doctoral College manages the administration of your studies, offers professional skills development and organises interdisciplinary events.

Many of us here have done research degrees. We understand what a significant undertaking doctoral study is and how challenging it can be. That's why it's no surprise when students sometimes ask us where to go for extra help and support.

This guide should help. It points you to frequently requested sources of advice and support, and provides the contacts you'll need.

## **Progression Through Your Doctorate Health and Wellbeing** Accommodation **Complaints and Appeals Disability Service Funding and Money Advice** Skills **Immigration and Visas**

## **Your Doctoral College Contacts**

Doctoral College Programmes Team / Your Programme Administrator

**\** 01225 385982

**Engineering and Design** 

⊠ doctoralprogrammes-eng@bath.ac.uk

**Humanities and Social Sciences** 

⊠ doctoralprogrammes-hss@bath.ac.uk

Science

⊠ doctoralprogrammes-sci@bath.ac.uk

School of Management

⊠ doctoralprogrammes-som@bath.ac.uk

Professional Doctorate in Higher Education Management

⊠ dbahem@management.bath.ac.uk

Professional Doctorate in Clinical Psychology

■ bathcp-admin@bath.ac.uk

## Need some independent advice?

Advice for all circumstances, including correct procedures to follow

The University Independent Advisors for Postgraduate Research Students Marcelle McManus • 01225 383877 ⊠ m.mcmanus@bath.ac.uk

For confidential advice and support

The SU Advice and Support Centre

€ 01225 386906⋈ suadvice@bath.ac.uk

Progression Through Your Doctorate			Complaints and Appeals		
For support with specific concerns about your progression or your supervision	Supervisor, Director of Studies or Head of Department		To make a complaint about a service provided by the University, or to appeal an academic decision	Online guidance	www.bath.ac.uk/guides/student-complaints- procedure/ www.bath.ac.uk/guides/appealing-against-an-
For procedural advice about stages of your study and the forms you will need to complete	Doctoral College Programme Administrator	See contacts on previous page	Examination decisions	Supervisor(s), Director of Studies or	academic-decision/
	Supervisor		Examination devisions	Head of Department	
To suspend or extend your studies  Resources, including access to	Department staff such as Departmental		Advice for all circumstances, including correct procedures to follow	The University Independent Advisors for Postgraduate Research Students	Marcelle McManus <b>L</b> 01225 383877 ⊠ m.mcmanus@bath.ac.uk
study spaces or computers	Co-ordinator			The SU Advice and Support Centre	<b>♦</b> 01225 386906
Health and Wellbeing			Disability Service		⊠ suadvice@bath.ac.uk
Health			Disability Service		
For concerns about your physical health	The University Medical Centre is located on campus	<b>♦</b> 01225 789100	The Disability Service provides advice and support including mental health conditions, mobility impairments, learning difficulty, autism spectrum disorders, mobility and sensory impairments and long term health conditions	Disability Service	
	Out of hours NHS Services	<b>\</b> 111		Online guidance	www.bath.ac.uk/guides/getting-support-if-you have-a-disability/
For immediate concerns about your, or another student's, welfare	Security	01225 385349 Ext 666 (internal)     security-office@bath.ac.uk     ■		Student allowances	www.bath.ac.uk/guides/applying-for-disabled- students-allowances/
Mental Health and Wellbeing				Campus accessibility map	www.bath.ac.uk/publications/campus- accessibility-map/
If you need support with issues including stress, anxiety, low mood, relationships or bereavement	Student Services offers a range of services including wellbeing, counselling and mental health support	01225 383838     ⊠ studentservices@bath.ac.uk     Roper Centre, 4 West	Funding and Money Advice		
			Advise about budgeting	Student Money Advice Service	t 01005 000000
	The Samaritans offer free, 24 hour, emotional support in confidence	<b>↓</b> 116 123	Advice about budgeting, managing your money, funding support and hardship funds	Student Money Advice Service	
Health & Safety				Funding opportunities throughout your studies	www.bath.ac.uk/guides/funding-opportunities- for-current-doctoral-students/
For questions about your health and safety during the undertaking of your research	Supervisor Department Health and Safety Coordinator			University hardship fund	www.bath.ac.uk/guides/applying-for-the- university-of-bath-hardship-fund/
	University information	www.bath.ac.uk/hr/stayingsafewell/		Sponsorship queries for funded students	⊠ studentships@bath.ac.uk
	Doctoral College Guidance	www.bath.ac.uk/guides/health-and-safety-guide-	Skills		
Harassment, bullying, victimisation	for-doctoral-students/		Get support to learn the skills you need to successfully	Academic Skills Centre	
For advice and support	Equality, Diversity and Inclusion team	⊠ diversity@bath.ac.uk <b>♦</b> 01225 383723	complete your doctorate, including academic writing and English language support	Doctoral Skills Programme	www.bath.ac.uk/guides/doctoralskills- workshops-and-courses/
Talk to someone about an issue in confidence	Student Services			Mathematics Resources Centre	⊠ mash@bath.ac.uk <b>、</b> 01225 384414
	Online Report and Support Tool	www.bath.ac.uk/campaigns/report-and-support		Library Research Services	www.library.bath.ac.uk/research-services
of harassment, assault or	Charles report and capport root	www.bathab.arvoampagnorroport and support	Immigration and Visas		
Accommodation			Advice and support about accommodation	Student Immigration Service	Student Services helpdesk, Roper Centre, 4 West
Advice and support about accommodation	Student Accommodation Team	01225 383111  ⊠ accommodation@bath.ac.uk		Visa types and how to apply	⊠ student-immigration-advice@bath.ac.uk
	The SU Advice and Support Centre	www.thesubath.com/advice/housing  • 01225 383800			www.bath.ac.uk/topics/visas/index.html

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If you cannot find the information you are looking for in this guide, get in touch with the Doctoral College team:

