

Accessing and Using Health and Service Provision data: a CCG view

28th November 2017



Why use existing data to evaluate services?

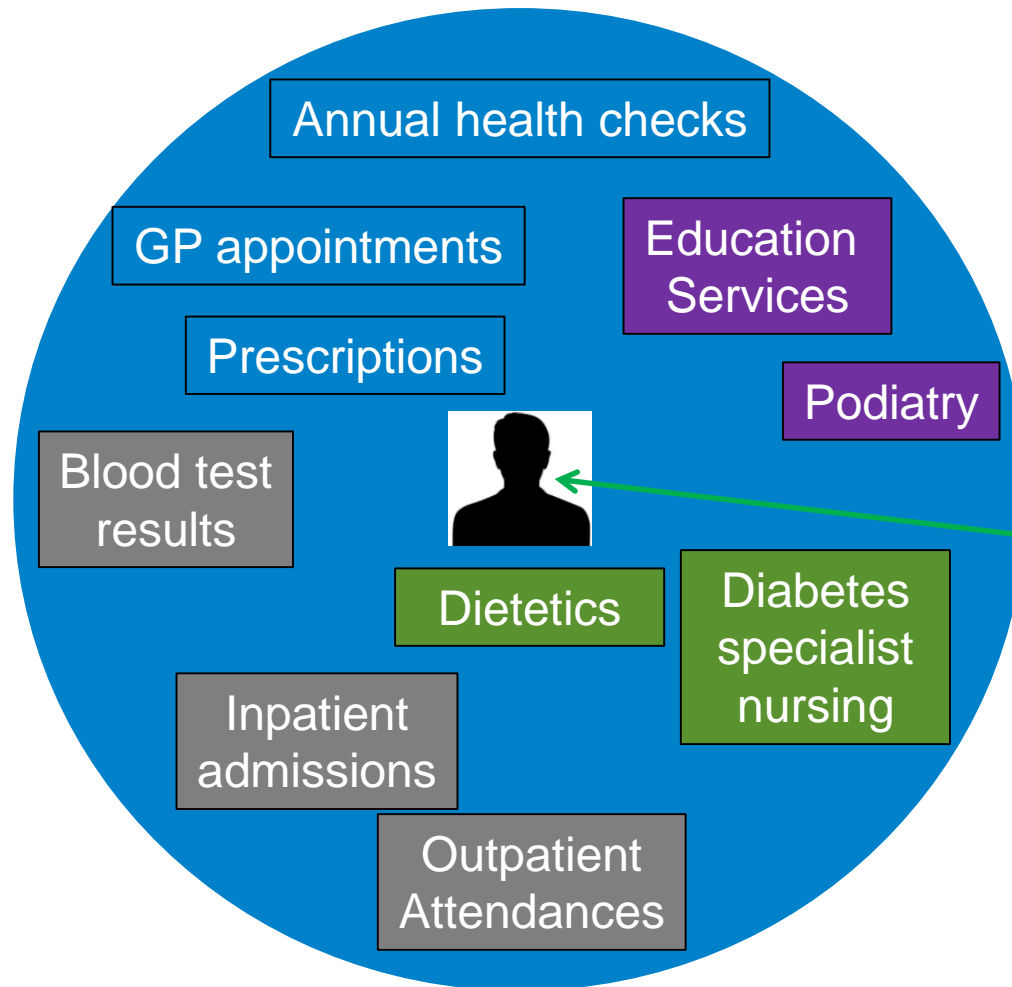


How do you measure something that hasn't happened?

An individual with **diabetes**...

...and maybe depression...
...and money worries...

...and a stressful job...
...and a strong support network...
...and a good understanding of their condition...
...and a cat...



Secondary Care

GP Practices

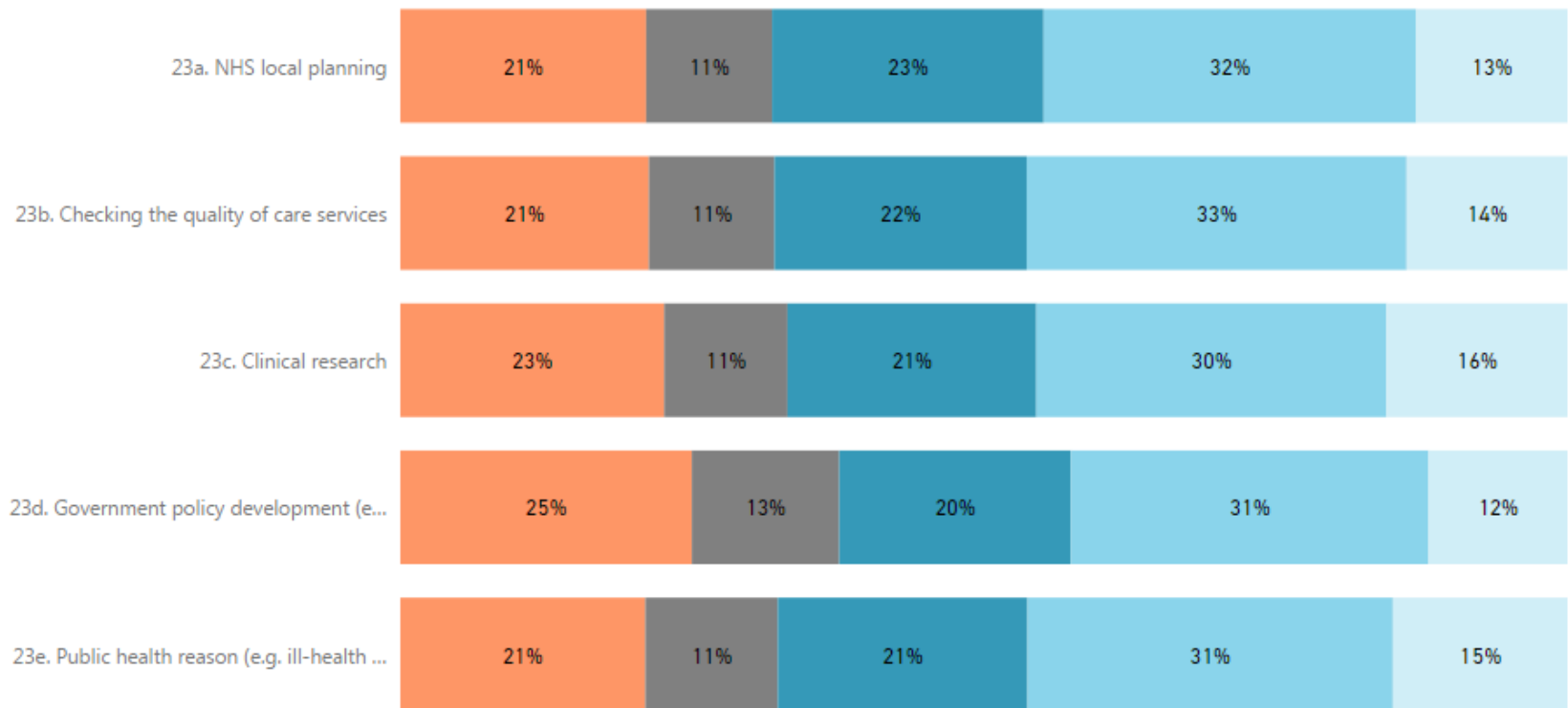
Main Community Provider

Neighbouring Community Provider

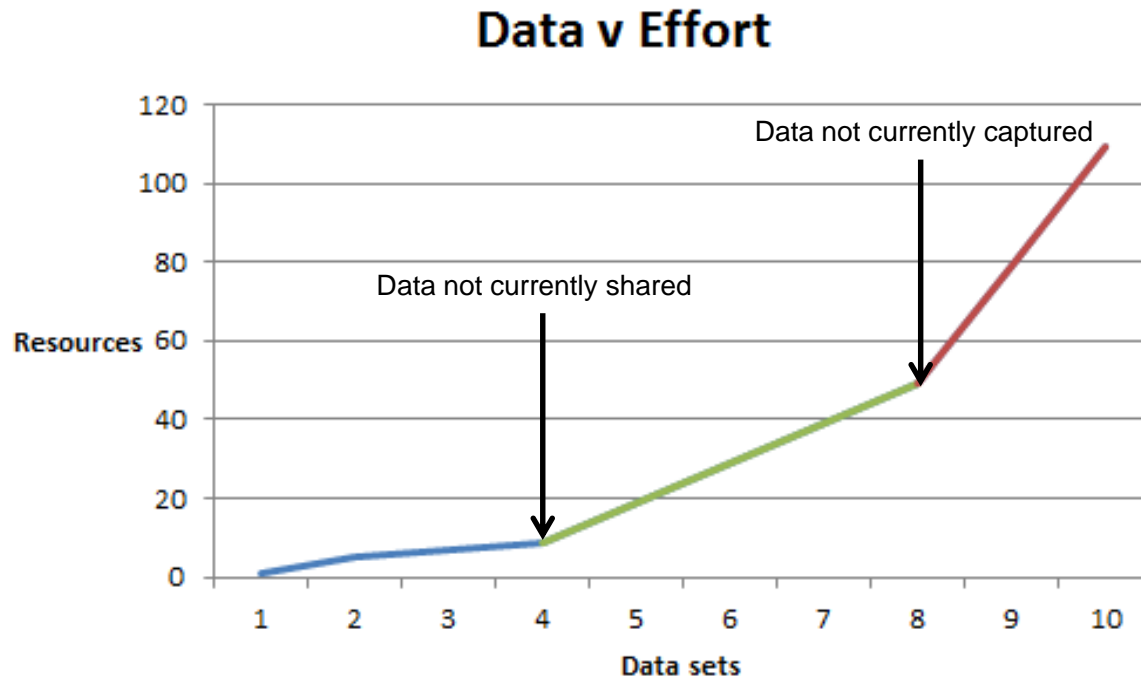
Do the public want us to use their data?

- Q: *Would you support the sharing of information about yourself for the following purposes beyond direct care?*

Response ● No ● Not sure ● Yes ● Yes if anonymised ● Yes if asked first



What about the questions the data doesn't answer?



“You do not have to provide your NHS number but if you do, the CCG will be able to get a better understanding of the support you are currently accessing from NHS services. However, your personal identity will remain protected.”

Things that are harder than you'd think

- **Identifying what the question is**
- **Information Governance**
- **Processing 'new' datasets**
- **Doing things in the right order**

Things that are easier...

- **Getting buy in**
 - **Answering the question (whatever it is!)**
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