

# INSTRUCTION MANUAL








## 60cm DOUBLE ELECTRIC OVEN

MODEL: HE65D0PW

To request a service call tel. 01759 487830 Or visit  
[www.appliancesupport.co.uk](http://www.appliancesupport.co.uk)

**Thank you for choosing this product.**

This User Manual contains important safety information and instructions on the operation and maintenance of your appliance.  
Please take the time to read this User Manual before using your appliance and keep this book for future reference.

Icon	Type	Meaning
	<b>WARNING</b>	Serious injury or death risk
	<b>RISK OF ELECTRIC SHOCK</b>	Dangerous voltage risk
	<b>FIRE</b>	Warning; Risk of fire / flammable materials
	<b>CAUTION</b>	Injury or property damage risk
	<b>IMPORTANT / NOTE</b>	Operating the system correctly

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# 1. SAFETY INSTRUCTIONS


- Carefully read all instructions before using your appliance and keep them in a convenient place for reference when necessary.
- This manual has been prepared for more than one model therefore your appliance may not have some of the features described within. For this reason, it is important to pay particular attention to any figures whilst reading the operating manual.


## 1.1 GENERAL SAFETY WARNINGS


- This appliance can be used by children aged from 8 years and above and by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should not play with the appliance. Cleaning and user maintenance should not be made by children without supervision.

 **WARNING:** The appliance and its accessible parts become hot during use. Care should be taken to avoid touching heating elements. Keep children less than 8 years of age away unless they are continually supervised.


  **WARNING:** Unattended cooking on a hob with fat or oil can be dangerous and may result in fire. NEVER try to extinguish such a fire with water, but switch off the appliance and cover the flame with a lid or a fire blanket.

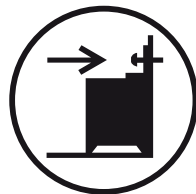
 **CAUTION:** The cooking process has to be supervised. A short term cooking process has to be supervised continuously.

 **! WARNING:** Danger of fire: Do not store items on the cooking surfaces.


 **! WARNING:** If the surface is cracked, switch off the appliance to avoid the possibility of electric shock.


- For models which incorporate a hob lid, clean any spillages off the lid before use and allow the cooker to cool before closing the lid.
- Do not operate the appliance with an external timer or separate remote-control system.

 **! WARNING:** To prevent the appliance tipping, the stabilising brackets must be installed. (For detailed information refer to the anti-tilting kit set guide.)



- During use the appliance will get hot. Care should be taken to avoid touching heating elements inside the oven.
- Handles may become hot after a short period of time during use.
- Do not use harsh abrasive cleaners or scourers to clean oven surfaces. They can scratch the surfaces which may result in shattering of the door glass or damage to surfaces.
- Do not use steam cleaners to clean the appliance.


 **! WARNING:** To avoid the possibility of electric shocks, make sure that the appliance is switched off before replacing the lamp.

 **! CAUTION:** Accessible parts may be hot when cooking or grilling. Keep young children away from the appliance when it is in use.

- Your appliance is produced in accordance with all

applicable local and international standards and regulations.

- Maintenance and repair work should only be carried out by authorised service technicians. Installation and repair work that is carried out by unauthorised technicians may be dangerous. Do not alter or modify the specifications of the appliance in any way. Inappropriate hob guards can cause accidents.
- Before connecting your appliance, make sure that the local distribution conditions (nature of the gas and gas pressure or electricity voltage and frequency) and the specifications of the appliance are compatible. The specifications for this appliance are stated on the label.

 **CAUTION:** This appliance is designed only for cooking food and is intended for indoor domestic household use only. It should not be used for any other purpose or in any other application, such as for non-domestic use, in a commercial environment or for heating a room.

- Do not use the oven door handles to lift or move the appliance.
- All possible measures have been taken to ensure your safety. Since the glass may break, care should be taken while cleaning to avoid scratching. Avoid hitting or knocking the glass with accessories.
- Make sure that the supply cord is not trapped or damaged during installation. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to prevent a hazard.
- Do not let children climb on the oven door or sit on it while it is open.
- Please keep children and animals away from this

appliance.

## **1.2 INSTALLATION WARNINGS**

- Do not operate the appliance before it is fully installed.
- The appliance must be installed by an authorised technician. The manufacturer is not responsible for any damage that might be caused by incorrect placement and installation by unauthorised people.
- When the appliance is unpacked, make sure that it has not been damaged during transportation. In the case of a defect, do not use the appliance and contact a qualified service agent immediately. The materials used for packaging (nylon, staplers, styrofoam, etc.) may be harmful to children and they should be collected and removed immediately.
- Protect your appliance from the atmosphere. Do not expose it to sun, rain, snow, dust or excessive humidity.
- Materials around the appliance (i.e. cabinets) must be able to withstand a minimum temperature of 100°C.
- The appliance must not be installed behind a decorative door, in order to avoid overheating.

## **1.3 DURING USE**

- When you first use your oven you may notice a slight smell. This is perfectly normal and is caused by the insulation materials on the heater elements. We suggest that, before using your oven for the first time, you leave it empty and set it at maximum temperature for 45 minutes. Make sure that the environment in which the product is installed is well ventilated.

- Take care when opening the oven door during or after cooking. The hot steam from the oven may cause burns.
- Do not put flammable or combustible materials in or near the appliance when it is operating.
- Always use oven gloves to remove and replace food in the oven.
- Under no circumstances should the oven be lined with aluminium foil as overheating may occur.
- Do not place dishes or baking trays directly onto the base of the oven whilst cooking. The base becomes very hot and damage may be caused to the product.




Do not leave the cooker unattended when cooking with solid or liquid oils. They may catch fire under extreme heating conditions. Never pour water on to flames that are caused by oil, instead switch the cooker off and cover the pan with its lid or a fire blanket.

- Always position pans over the centre of the cooking zone, and turn the handles to a safe position so they cannot be knocked.
- If the product will not be used for a long period of time, turn the main control switch off. Turn the gas valve off when gas appliances are not in use.
- Make sure the appliance control knobs are always in the “0” (stop) position when the appliance is not in use.
- The trays incline when pulled out. Take care not to spill or drop hot food when removing it from the oven.
- Do not place anything on the oven door when it is open. This could unbalance the oven or damage the door.



- Do not place heavy or flammable items (e.g. nylon, plastic bags, paper, cloth, etc.) into the drawer. This includes cookware with plastic accessories (e.g. handles).


 **CAUTION:** The inside surface of the storage compartment may get hot when the appliance is in use. Avoid touching the inside surface.

- Do not hang towels, dishcloths or clothes from the appliance or its handles.


## **1.4 DURING CLEANING AND MAINTENANCE**

- Make sure that your appliance is turned off at the mains before carrying out any cleaning or maintenance operations.
- Do not remove the control knobs to clean the control panel.
- To maintain the efficiency and safety of your appliance, we recommend you always use original spare parts and to call our authorised service agents when needed.

## **CE Declaration of conformity**

 We declare that our products meet the applicable European Directives, Decisions and Regulations and the requirements listed in the standards referenced.

This appliance has been designed to be used only for home cooking. Any other use (such as heating a room) is improper and dangerous.


 The operating instructions apply to several models. You may notice differences between these instructions and your model.

## Disposal of your old machine



This symbol on the product or on its packaging indicates that this product should not be treated as household waste. Instead it should be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the retailer who you purchased this product from.

2. INSTALLATION AND PREPARATION FOR USE

- **WARNING** : This appliance must be installed by an authorised service person or qualified technician, according to the instructions in this guide and in compliance with the current local regulations.
- Incorrect installation may cause harm and damage, for which the manufacturer accepts no responsibility and the warranty will not be valid.
  - Prior to installation, ensure that the local distribution conditions (electricity voltage and frequency and/or nature of the gas and gas pressure) and the adjustments of the appliance are compatible. The adjustment conditions for this appliance are stated on the label.
  - The laws, ordinances, directives and standards in force in the country of use are to be followed (safety regulations, proper recycling in accordance with the regulations, etc.).
  - If the product contains removable shelf guides (wire racks) and the user manual includes recipes like yoghurt, the wire racks shall be removed and the oven operated in the defined cooking mode. Removal of the Wire Shelf information is included in the CLEANING AND MAINTENANCE section.

2.1 INSTRUCTIONS FOR THE INSTALLER  
General instructions

- After removing the packaging material from the appliance and its accessories, ensure that the appliance is not damaged. If you suspect any damage, do not use it and contact an authorised service person or qualified technician immediately.
- Make sure that there are no flammable or combustible materials in the close vicinity, such as curtains, oil, cloth etc. which may catch fire.
- The worktop and furniture surrounding the appliance must be made of materials resistant to temperatures above 100°C.
- The appliance should not be installed directly above a dishwasher, fridge, freezer, washing machine or clothes

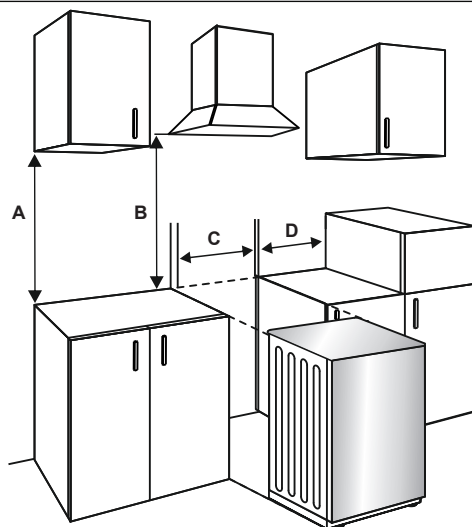
dryer.

- The appliance can be placed close to other furniture on condition that, in the area where the appliance is set up, the furniture's height does not exceed the height of the cooktop.

Installation of the Cooker

- If the kitchen furniture is higher than the cooktop, the kitchen furniture must be at least 10 cm away from the sides of appliance for air circulation.
- If a cooker hood or cupboard is to be installed above the appliance, the safety distance between cooktop and any cupboard/cooker hood should be as shown below.

A (mm) Cupboard	420
B (mm) Cooker Hood	650/700
C (mm)	Product Width
D (mm)	50



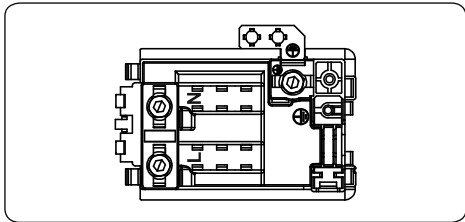
## 2.2 ELECTRICAL CONNECTION AND SAFETY

**WARNING:** The electrical connection of this appliance should be carried out by an authorised service person or qualified electrician, according to the instructions in this guide and in compliance with the current local regulations.

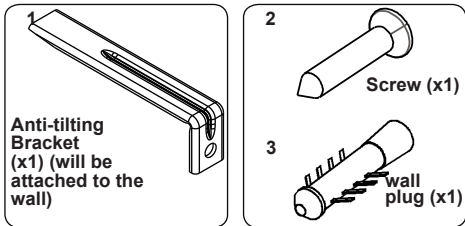
**WARNING: THE APPLIANCE MUST BE EARTHED.**

- Before connecting the appliance to the power supply, the voltage rating of the appliance (stamped on the appliance identification plate) must be checked for correspondence to the available mains supply voltage, and the mains electric wiring should be capable of handling the appliance's power rating (also indicated on the identification plate).
- During installation, please ensure that isolated cables are used. An incorrect connection could damage your appliance. If the mains cable is damaged and needs to be replaced this should be done by a qualified personnel.
- Do not use adaptors, multiple sockets and/or extension leads.
- The supply cord should be kept away from hot parts of the appliance and must not be bent or compressed. Otherwise the cord may be damaged, causing a short circuit.
- If the appliance is not connected to the mains with a plug, a all-pole disconnector (with at least 3 mm contact spacing) must be used in order to meet the safety regulations.
- The appliance is designed for a power supply of 220-240 V~.380-415 3N~. If your supply is different, contact the authorized service personnel or qualified electrician.
- The power cable (H05VV-F) must be long enough to be connected to the appliance.
- The fused switch must be easily accessible once the appliance has been installed.
- Ensure all connections are adequately tightened.
- Fix the supply cable in the cable clamp and then close the cover.
- The terminal box connection is placed on the terminal box.
- Green/Yellow (Earth) wire to the terminal marked "PE".
- Brown (Live) wire to the terminal marked "L".
- Blue (Neutral) wire to the terminal marked "N".

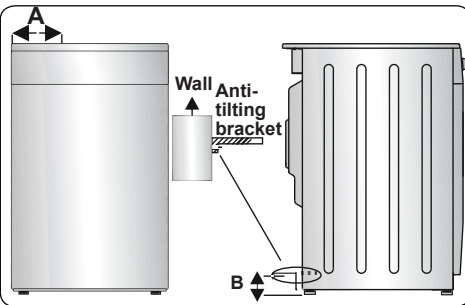
- For this connection, a ‘Twin and Earth 6242Y’ type cable should be used.



2.3 ANTI-TILTING KIT



The document bag contains an anti-tilting kit. Loosely attach the anti-tilting bracket (1) to the wall using the screw (2) and wall plug (3), following the measurements shown in the figure and table below. Adjust the height of the anti-tilting bracket so that it lines up with the slot on the cooker and tighten the screw. Push the appliance towards the wall making sure that the anti-tilting bracket is inserted into the slot on the rear of the appliance.

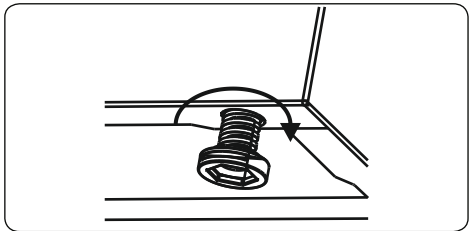


Product Dimensions (Width X Depth X Height) (Cm)	A (mm)	B (mm)
60x60x90 (Double Oven)	297.5	52
50x60x90 (Double Oven)	247.5	52
90x60x85	430	107
60x60x90	309.5	112
60x60x85	309.5	64
50x60x90	247.5	112
50x60x85	247.5	64
50x50x90	247.5	112
50x50x85	247.5	64

2.4 ADJUSTING THE FEET

Your product stands on four adjustable feet. For safe operation, it is important that your appliance is correctly balanced. Make sure the appliance is level prior to cooking. To increase the height of the appliance, turn the feet anti-clockwise. To decrease the height of the appliance, turn the feet clockwise.

It is possible to raise the height of the appliance up to 30 mm by adjusting the feet. The appliance is heavy and we recommend that a minimum of 2 people lift it. Never drag the appliance.

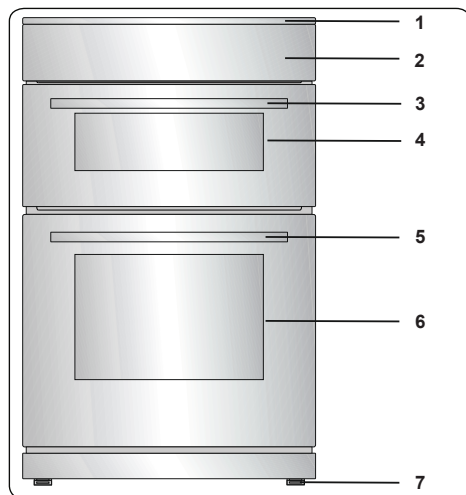


### 3. PRODUCT FEATURES



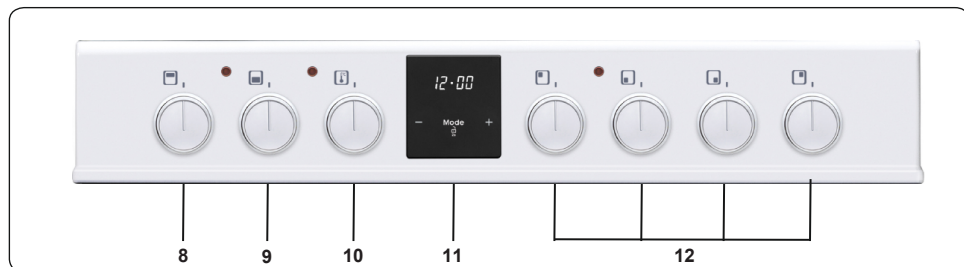
**Important:** Specifications for the product vary and the appearance of your appliance may differ from that shown in the figures below.

#### List of Components



1. Cooktop
2. Control Panel
3. Top Oven Door Handle
4. Top Oven Door
5. Main Oven Door Handle
6. Main Oven Door
7. Adjustable Feet

#### Control Panel



8. Top Oven Control Knob
9. Main Oven Control Knob
10. Main Oven Thermostat Knob
11. Timer
12. Hob Control Knob

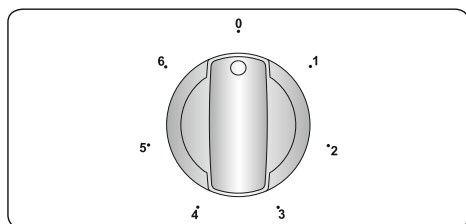
## 4. USE OF PRODUCT

### 4.1 HOB CONTROLS

#### Ceramic Heater

The ceramic heater is controlled by a 6 position knob.

The ceramic heater is operated by turning the control knob to the required setting. Near each control knob is a symbol which indicates the heater that is controlled by that knob. The on/off light on the control panel will show if any of the ceramic heaters are in use.



Knob Position	Function
0	Off position
1	Keep warm position
2-3	Heating position at low heat
4-5-6	Cooking, roasting and boiling position



**Important:** The knob rotation direction may differ according to the product specification.

#### Dual and Oval Heaters (if available)

Dual and oval heaters have two heating zones. To activate the outer zone of a dual/oval heater, turn the knob to the 'Off' position. Both outer zones will switch on.

To deactivate the outer zone of a dual/oval heater, turn the knob to the 'Off' position. Both outer zones will switch off.

#### Residual Heat Indicator (if available)

After using the hob there will be heat stored in the vitroceramic glass called residual heat. If the residual heat level is greater than +60°C, the residual heat indicator will be active for the cooking zone which is above this temperature.

If the power supply to the hob is disconnected while the residual heat indicator is on, the warning light will flash when the power is reconnected. The display will flash until the residual heat has

decreased or until one of the cooking zones is activated.

### Hints and Tips

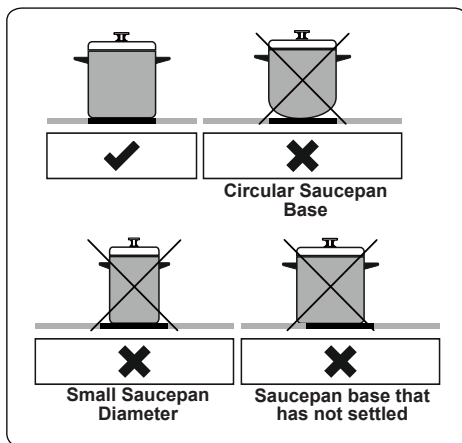


**Important:** When ceramic heaters are operated in higher heat settings, the heated areas may be seen switching on and off. This is due to a safety device which prevents the glass from overheating. This is normal at high temperatures, causing no damage to the hob and little delay in cooking times.



#### WARNING:

- Never operate the hob without pans on the cooking zone.
- Use only flat saucepans with a sufficiently thick base.
- Make sure the bottom of the pan is dry before placing it on the hob.
- While the cooking zone is in operation, it is important to ensure that the pan is centred correctly above the zone.
- In order to conserve energy, never use a pan with a different diameter to the hotplate being used.



- Do not use pans with rough bottoms since these can scratch the glass ceramic surface.
- If possible, always place lids on the pans.
- The temperature of accessible parts may become high while the appliance is operating. Keep children and animals

well away from the hob during operation and until it has fully cooled after operation.

- If you notice a crack on the cooktop, it must be switched off immediately and replaced by authorised service personnel.

## 4.2 MAIN OVEN FUNCTIONS

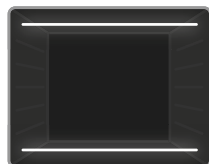
\* The functions available on your oven may differ from those listed below depending on the model purchased.



### **Defrost Function:**

Switch on the DEFROST function using the main oven function control knob. The oven's warning

lights will switch on, and the fan will start operating. To use the defrost function, place your frozen food on a shelf in the middle of the oven. It is recommended that you put an oven tray under the defrosting food to catch accumulated water due to melting ice. This function will not cook or bake your food, it will only help to defrost it.



### **Static Cooking Function:**

Switch on the STATIC function using the main oven function control knob. The oven's thermostat and warning lights will switch on, and the

lower and upper heating elements will start operating. The temperature can be adjusted using the main oven function control knob. The static cooking function emits heat, ensuring even cooking of food. This is ideal for making pastries, cakes, baked pasta, lasagne and pizza. Preheating the oven for 10 minutes is recommended and it is best to cook on only one shelf at a time in this function.



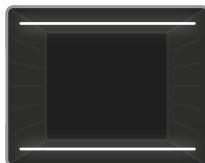
**Fan Function:** Switch on the FAN function using the main oven control knob. The oven's thermostat and warning lights will switch on, and the upper and lower

heating elements and fan will start operating. The temperature can be adjusted using the main oven thermostat knob. Cooking is carried out by the lower and

upper heating elements within the oven while the fan provides air circulation, dispersing the heat and giving the food a slightly grilled effect. It is recommended you preheat the oven for 10 minutes.

## Top Oven Functions

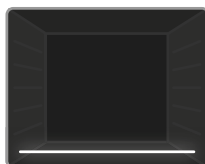
\* The functions available on your oven may differ from those listed below depending on the model purchased.



### **Static Cooking**

**Function:** Switch on the STATIC function using the top oven function control knob. The oven thermostat and warning lights will illuminate, and the

upper and lower heating elements will switch on. The temperature can be adjusted using the top oven function control knob. The heat generated by the upper and lower heating elements ensures that food is cooked evenly. You will find this setting ideal for cooking cakes, baked pasta, lasagne, and pizza. We recommend that the oven is preheated for 10 minutes before use and that you cook on one rack at a time.



### **Lower Heating**

**Function:** Switch on the LOWER function using the top oven function control knob. The oven thermostat and warning lights will illuminate, and the

lower heating element will switch on. The temperature setting will set to the highest level for this function. The LOWER heating function is ideal for warming pizza as the heat rises up from the bottom of the oven, warming the food. This function is suitable for heating food instead of cooking.



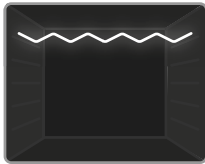
### **Upper Heating**

**Function:** Switch on the UPPER function using the top oven function control knob. The oven thermostat and warning lights will illuminate, and the

upper heating element will switch on. The temperature setting will set to the highest level for this function. The UPPER heating function is ideal for heating food or for frying the top of food that has already been cooked, as the heat radiates from the upper



heating element, closest to the top of the food.

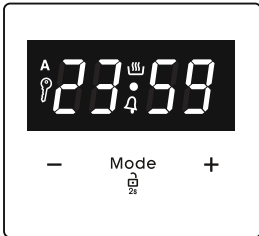


**Grilling Function:** Switch on the GRILL function using the top oven function control knob. The oven thermostat and warning lights will

illuminate, and the grill heating element will switch on. Use this function for grilling. When you have finished grilling, switch the top oven off. Keep children away from the oven during grilling and until it has fully cooled after use.

**Warning:** The top oven door must be fully open when this function is selected.

Use of the Digital Touch Timer



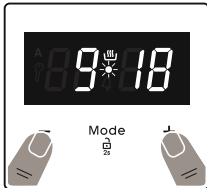
Function Description	
A	Auto cooking
	Manual cooking
	Key Lock
	Minute minder
Mode	Mode function
-	Decrease timer
+	Increase timer
23 59	Timer display

Time adjustment

The time must be set before you start using the oven. Following the power connection, the symbol “A” and “00:00” or “12:00” will flash on the display.



1. Press the “MODE” for 2 sec to deactivate keylock and the dot in the middle of the screen will start to flash.



2. Adjust the time while the dot is flashing using the “+” and “-” keys.



3. After a few seconds, the dot will stop flashing and will remain illuminated.

**Key Lock**

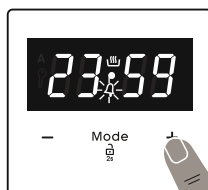
The key lock automatically activates after the timer has not been used for 5 seconds. “K” symbol will appear and remain illuminated. To unlock the timer buttons, press and hold the “MODE” button for 2 seconds. The desired operation can then be carried out.

Audible warning time adjustment

The audible warning time can be set to any time between “00:00” and “23:59” hours. The audible warning time is for warning purposes only. The oven will not be activated with this function.



1. Press “MODE”. The symbol “K” will begin to flash and “000” will be displayed.



2. Select the desired time period using the “+” and “-” keys while “4” is flashing.



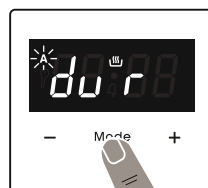
3. The symbol “4” will remain illuminated, the time will be saved and the warning will be set.

When the timer reaches zero, an audible warning will sound and the symbol “4” will flash on the display. Press any key to stop the audible warning. Press “MODE” for 2 seconds the “4” symbol will disappear and the clock will be displayed.

### Semi-automatic time adjustment (cooking period)

This function helps you to cook for a fixed period of time. A time range between 0 and 10 hours can be set. Prepare the food for cooking and put it in the oven.

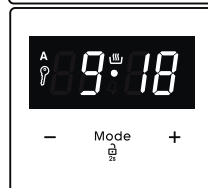
1. Select the desired cooking function and the temperature using the control knobs.



2. Press “MODE” until you see “dur” symbol on the display screen. The symbol “A” will flash.



3. Select the desired cooking time period using the “+” and “-” keys.



4. The current time will reappear on the screen, and the symbols “A”, and “☀” will remain illuminated.

When the timer reaches zero, the oven will switch off and an audible warning will sound. The symbols “A” will flash. Turn both control knobs to the “0” position and press

any key on the timer to stop the warning sound. Press “MODE” for 2 seconds the “A” symbol will disappear and the timer will switch back to manual function.

### Sound Adjustment

Press and hold the “-” sensor button until you hear an audible 'beep' sound. After this, each time the “-” button is pressed, a different “beep” tone will sound. There are four different types of signal sounds. If “off” is selected, all sounds will be turned off except alarm and error sounds press any buttons. After a short time the selected beep will be recorded.



Both control knobs must be in the off position for the product to reach standby mode.



The power consumption value of the product in standby mode is <0.8 W.

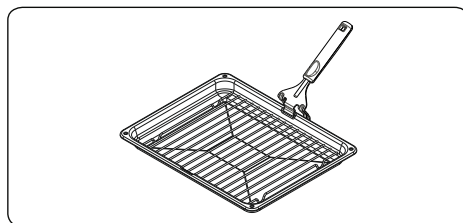
### 4.3 ACCESSORIES

#### The Grill Pan and Handle Set

The grill pan set is best used for grilling steaks and similar foods.

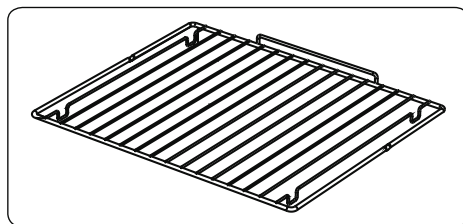


**WARNING:** The grill pan has a detachable handle. Make sure when using the grill pan handle that it is centralised and secure, as shown in the figure. Do not leave the handle in position while grilling is in operation.



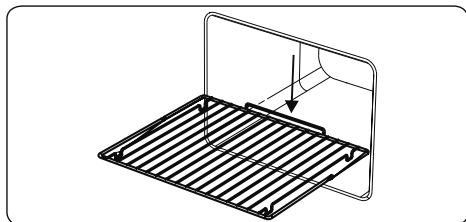
#### The Wire Grid

The wire grid is best used for grilling or for processing food in oven-friendly containers.




## **WARNING**

Place the grid to any corresponding rack in the oven cavity correctly and push it to the end.




## **5. CLEANING AND MAINTENANCE**

### **5.1 CLEANING**


 **WARNING:** Switch off the appliance and allow it to cool before cleaning is to be carried out.

#### **General Instructions**

- Check whether the cleaning materials are appropriate and recommended by the manufacturer before use on your appliance.
- Use cream cleaners or liquid cleaners which do not contain particles. Do not use caustic (corrosive) creams, abrasive cleaning powders, rough wire wool or hard tools as they may damage the cooker surfaces.

 Do not use cleaners that contain particles, as they may scratch the glass, enamelled and/or painted parts of your appliance.

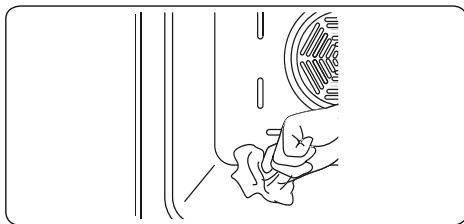
- Should any liquids overflow, clean them immediately to avoid parts becoming damaged.

 Do not use steam cleaners for cleaning any part of the appliance.

#### **Cleaning the Inside of the Oven**


- The inside of enamelled ovens are best cleaned while the oven is warm.
- Wipe the oven with a soft cloth soaked in soapy water after each use. Then, wipe the oven over again with a wet cloth and dry it.
- You may need to use a liquid cleaning material occasionally to completely

clean the oven.




#### **Cleaning the Ceramic Glass**

Ceramic glass can hold heavy utensils but may be broken if it is hit with a sharp object.

 **WARNING :** Ceramic Cooktops - if the surface is cracked, to avoid the possibility of an electric shock, switch off the appliance and call for service.

- Use a cream or liquid cleaner to clean the vitroceramic glass. Then, rinse and dry the glass thoroughly with a dry cloth.

 Do not use cleaning materials meant for steel as they may damage the glass.

- If substances with a low melting point are used in the cookware's base or coatings, they can damage the glass-ceramic cooktop. If plastic, tin foil, sugar or sugary foods have fallen on the hot glass-ceramic cooktop, please scrape it off the hot surface as quickly and as safely as possible. If these substances melt, they can damage the glass-ceramic cooktop. When you cook very sugary items like jam, apply a layer of a suitable protective agent beforehand if it is possible.
- Dust on the surface must be cleaned with a wet cloth.
- Any changes in colour to the ceramic glass will not affect the structure or durability of the ceramic and is not due to a change in the material.

Colour changes to the ceramic glass may be for a number of reasons:

1. Spilt food has not been cleaned off the surface.
2. Using incorrect dishes on the hob will erode the surface.
3. Using the wrong cleaning materials.

#### **Cleaning the Glass Parts**

- Clean the glass parts of your appliance on a regular basis.
- Use a glass cleaner to clean the inside and outside of the glass parts. Then, rinse and dry them thoroughly with a dry cloth.

### Cleaning the Enamelled Parts

- Clean the enamelled parts of your appliance on a regular basis.
- Wipe the enamelled parts with a soft cloth soaked in soapy water. Then, wipe them over again with a wet cloth and dry them.



Do not clean the enamelled parts while they are still hot from cooking.



Do not leave vinegar, coffee, milk, salt, water, lemon or tomato juice on the enamel for a long time.

### Cleaning the Stainless Steel Parts (if available)

- Clean the stainless steel parts of your appliance on a regular basis.
- Wipe the stainless steel parts with a soft cloth soaked in only water. Then, dry them thoroughly with a dry cloth.



Do not clean the stainless steel parts while they are still hot from cooking.



Do not leave vinegar, coffee, milk, salt, water, lemon or tomato juice on the stainless steel for a long time.

### Cleaning Painted Surfaces (if available)

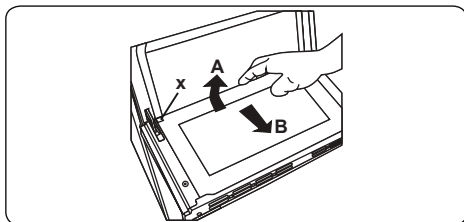
- Spots of tomato, tomato paste, ketchup, lemon, oil derivatives, milk, sugary foods, sugary drinks and coffee should be cleaned with a cloth dipped in warm water immediately. If these stains are not cleaned and allowed to dry on the surfaces they are on, they should NOT be rubbed with hard objects (pointed objects, steel and plastic scouring wires, surface-damaging dish sponge) or cleaning agents containing high levels of alcohol, stain removers, degreasers, surface abrasive chemicals. Otherwise, corrosion may occur on the powder painted surfaces, and stains may occur. The manufacturer will not be held responsible for any damage caused by the use of inappropriate cleaning products or methods.

### Removal of the Inner Glass

You must remove the oven door glass

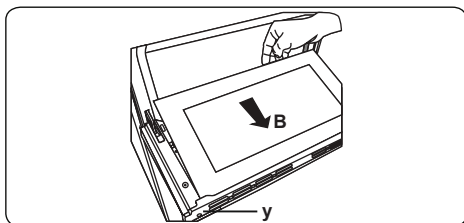
before cleaning, as shown below.

1. Push the glass in the direction of **B** and release from the location bracket (**x**). Pull the glass out in the direction of **A**.

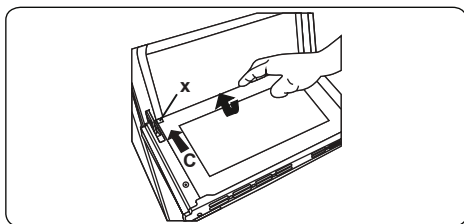


To replace the inner glass:

2. Push the glass towards and under the location bracket (**y**), in the direction of **B**.



3. Place the glass under the location bracket (**x**) in the direction of **C**.

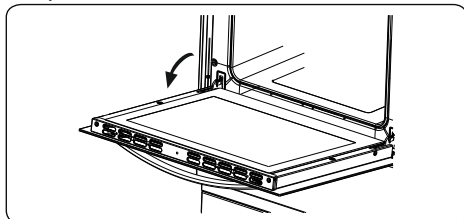


- If the oven door is a triple glass oven door, the third glass layer can be removed the same way as the second glass layer.

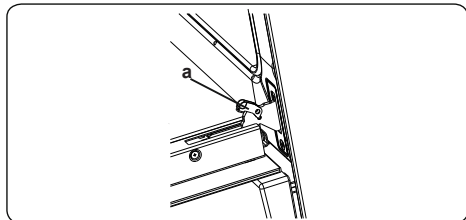
### Removal of the Oven Door

Before cleaning the oven door glass, you must remove the oven door, as shown below.

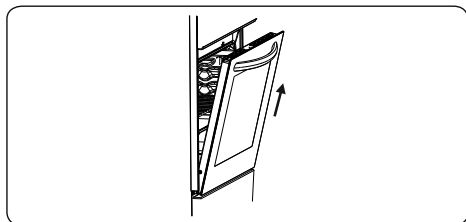
1. Open the oven door.



2. Open the locking catch (a) (with the aid of a screwdriver) up to the end position.



3. Close the door until it almost reaches the fully closed position and remove the door by pulling it towards you.



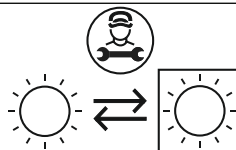
## 5.2 MAINTENANCE

**! WARNING:** The maintenance of this appliance should be carried out by an authorised service person or qualified technician only.

### Changing the Oven Lamp

**! WARNING:** Switch off the appliance and allow it to cool before cleaning your appliance.

- Remove the glass lens, then remove the bulb.
- Insert the new bulb (resistant to 300 °C) to replace the bulb that you removed (230 V, 15-25 Watt, Type E14).
- Replace the glass lens, and your oven is ready for use.
- The product contains a light source of energy efficiency class G.
- Light source can not be replaced by end user. After sales service is needed.
- The included light source is not intended for use in other applications.



**Replaceable light source by a professional**

**! Hand** The lamp is designed specifically for use in household cooking appliances. It is not suitable for household room illumination.

## 6. TROUBLESHOOTING&TRANSPORT

### 6.1 TROUBLESHOOTING



If you still have a problem with your appliance after checking these basic troubleshooting steps, please contact an authorised service person or qualified technician.

Problem	Possible Cause	Solution
The hob or cooking zones cannot be switched on.	There is no power supply.	Check the household fuse for the appliance. Check whether there is a power cut by trying other electronic appliances.
Oven does not switch on.	Power is switched off.	Check whether there is power supplied. Also check that other kitchen appliances are working.
No heat or oven does not warm up.	Oven temperature control is incorrectly set. Oven door has been left open.	Check the oven temperature control knob is set correctly.
Cooking is uneven within the oven.	Oven shelves are incorrectly positioned.	Check that the recommended temperatures and shelf positions are being used. Do not frequently open the door unless you are cooking things that need to be turned. If you open the door often, the interior temperature will be lower and this may affect the results of your cooking.
Oven light (if available) does not operate.	Lamp has failed. Electrical supply is disconnected or switched off.	Replace lamp according to the instructions. Make sure the electrical supply is switched on at the wall socket outlet.
The timer buttons cannot be pressed properly.	There is foreign matter caught between the timer buttons. Touch model: there is moisture on the control panel. The key lock function is set.	Remove the foreign matter and try again. Remove the moisture and try again. Check whether the key lock function is set.
The oven fan (if available) is noisy.	Oven shelves are vibrating.	Check that the oven is level. Check that the shelves and any bake ware are not vibrating or in contact with the oven back panel.


### 6.2 TRANSPORT

If you need to transport the product, use the original product packaging and carry it using its original case. Follow the transport signs on the packaging. Tape all independent parts to the product to prevent damaging the product during transport.

If you do not have the original packaging, prepare a carriage box so that the appliance, especially the external surfaces of the product, is protected against external threats.


# 7. TECHNICAL SPECIFICATION

## 7.1 ENERGY FICHE

	Brand		 <b>HADEN</b>
	Model		HE65DOPW
	Type of Oven		ELECTRIC
	Mass	kg	50,0
Upper Cavity	Energy Efficiency Index - conventional		106,3
	Energy Efficiency Index - fan forced		-
	Energy Class		A
	Energy consumption (electricity) - conventional	kWh/cycle	0,75
	Energy consumption (electricity) - fan forced	kWh/cycle	-
	Heat Source		ELECTRIC
	Volume	l	37
Lower Cavity	Energy Efficiency Index - conventional		105,2
	Energy Efficiency Index - fan forced		95,5
	Energy Class		A
	Energy consumption (electricity) - conventional	kWh/cycle	0,87
	Energy consumption (electricity) - fan forced	kWh/cycle	0,79
	Heat Source		ELECTRIC
	Volume	l	66
	Number of cavities		2
	This oven complies with EN 60350-1		
	<p>Energy Saving Tips</p> <p>Oven</p> <ul style="list-style-type: none"><li>- Cook the meals together, if possible.</li><li>- Keep the pre-heating time short.</li><li>- Do not elongate cooking time.</li><li>- Do not forget to turn-off the oven at the end of cooking.</li><li>- Do not open oven door during cooking period.</li></ul>		

Operating voltage	230V
Frequency	50/60 Hz
Total current	43,04A
Total power	9900W

# TECHNICAL SPECIFICATION

Brand		 <b>HADEN</b>
Model		HE65DOPW
Type of Hob		Electric
Number of Cooking Zones		4
Heating Technology-1		Radiant
Size-1	cm	Ø14,5
Energy Consumption-1	Wh/kg	192,0
Heating Technology-2		Radiant
Size-2	cm	Ø14,5
Energy Consumption-2	Wh/kg	192,0
Heating Technology-3		Radiant
Size-3	cm	Ø18,0
Energy Consumption-3	Wh/kg	192,0
Heating Technology-4		Radiant
Size-4	cm	Ø18,0
Energy Consumption-4	Wh/kg	192,0
Energy Consumption of Hob	Wh/kg	192,0
This hob complies with EN 60350-2		
Energy Saving Tips		
Hob		
- Use cookwares having flat base.		
- Use cookwares with proper size .		
- Use cookwares with lid.		
- Minimize the amount of liquid or fat.		
- When liquid starts boiling , reduce the setting.		

Sabichi Homewares Ltd, 5 Wadsworth Road, Perivale, Middlesex UB6 7JD  
Sabichi NI , Unit 01 Strangford Park Ards Business Centre, Jubilee Rd Newtownards BT23 4YH



# WARRANTY

This product is guaranteed for 2 years from the date of original purchase. If the product fails within this period due to faulty materials or workmanship, it will be repaired, replaced or refunded at our discretion.

Proof of purchase will be required.

## **This warranty applies only to:**

- Product installed and used in accordance with the instructions contained in this manual.
- Product used for domestic purposes only.
- Product purchased in the UK and Ireland.

## **This warranty does not cover:**

- Cosmetic damage.
- Normal wear and tear or consumable parts.
- Incorrect voltage supply or power surges.
- Customer misuse, modifications or adjustments.
- Products with unreadable or removed serial numbers.

## **Haden disclaims any liability for incidental or consequential loss or damages.**

### **In the event of a problem:**

- Please refer to the troubleshooting tips section within your user guide for help and guidance.
- If you are still unable to resolve the problem, please contact our technical support team for assistance.

### **When contacting Haden please provide:**

- Product model number and serial number. Model & serial numbers can be found on the product rating label.
- Date of purchase.
- Complete description of the problem.

This information will help our team assist you more quickly.

Help Line:	01759 487 830
Opening Hours:	Monday - Friday 9.30am – 4.30pm
Email:	admin@warrantysolutions.co.uk

