

Student feedback references

Alvero, A.M., Mangiapanello, K. and Valad, J. (2019) The effects of incentives, instructor motivation and feedback strategies on faculty evaluation response rates in large and small class sizes. *Assessment & Evaluation in Higher Education*, 44 (4), 501-515.10.1080/02602938.2018.1521913

Carini, R.M., Hayek, J.C., Kuh, G.D., Kennedy, J.M. and Ouimet, J.A. (2003) *College Student Responses to Web and Paper Surveys: Does Mode Matter?* :Research in Higher Education: Kluwer Academic Publishing. 44: 1-19.

Mitchell, O. and Morales, M. (2018) The effect of switching to mandatory online course assessments on response rates and course ratings. *Assessment & Evaluation in Higher Education*, 43 (4), 629-639.10.1080/02602938.2017.1390062

Morrison, K. (2013) Online and paper evaluations of courses: a literature review and case study. *Educational Research and Evaluation*, 19 (7), 585-604.10.1080/13803611.2013.834608

Tastle, W., Russell, J. and Wierman, M. (2005) A new measure to analyze student performance using the Likert scale of Conference.