

Terms and Conditions for Campus Credit 2024-5

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1. Scope

- 1.1** These Terms and Conditions apply to first-year undergraduate students who are new to the University in the 2024/5 academic year and are in receipt of a Bath Bursary or Gold Scholarship. Both schemes are made under the terms of the University's 2024-28 [Access and Participation Plan](#).
- 1.2** Campus credit has been introduced by the University to encourage students to spend time on campus. Spending more time on campus encourages students to build connections and make the most of the facilities, resources and opportunities available, therefore maximising the student experience.

2. Eligibility

- 2.1** Campus Credit is worth up to £1,000 per academic year and is exclusive to Bath Bursary and Gold Scholarship recipients.

3. Payment method

- 3.1** Campus Credit will be uploaded onto the [Bath Go app](#) in 3 instalments over the academic year.
- 3.2** Campus Credit is located in the Loyalty section of the Bath Go app. To use, students must open the QR code and scan this at the card reader. Students can then ask the cashier to pay using Campus Credit, or follow payment instructions for Campus Credit at kiosks.
- 3.3** Students must have registered to study and be showing as a current student at the time of upload.
- 3.4** There is no cash or voucher alternative to Campus Credit.

4. Payment dates

- 4.1** Provided a student has registered to study and is showing as a full-time current student on SAMIS **a week prior to the payment date**, they should expect to receive the following:

Payment date	Amount to spend
By Friday 20 th September 2024	£425
By Wednesday 15 th January 2025	£425
By Wednesday 7 th May 2025	£150

- 4.2** The Campus Services Team will do an additional upload by Wednesday 6th November and by Wednesday 12th March for students who have missed the September and January payment dates. There will be no additional upload after 7th May 2025.

- 4.3** Campus Credit will not be paid outside of the above payment dates, nor can it be advanced.

5. Areas of use

- 5.1** Campus Credit can be used in all on-campus hospitality and retail outlets (excluding Fresh and SU outlets).
- 5.2** Students in receipt of Campus Credit will also receive a 10% discount on purchases when paying at the till (excluding promotions).
- 5.3** Alcohol, tobacco and vaping products are prohibited from being purchased with Campus Credit.

6. Refunds

- 6.1** Campus Credit will automatically roll over each academic year until you graduate. Any remaining unspent credit helps to subsidise affordable food and drink in our hospitality outlets, to help keep prices low for students.
- 6.2** No refunds will be issued for any unspent credit.

7. Placement year funding

- 7.1** Students undertaking a thin placement year will receive £500 campus credit.

8. Part-time study arrangements

- 8.1** If you are studying a full-time course on a part-time basis e.g., when an academic year spans the course of two calendar years (upon agreement with your academic tutor), your Campus Credit will be paid pro-rata to reflect this.

9. Overpayments

- 8.1** Any overpayments made may need to be repaid to the University should you receive such in error.

10. Suspensions, withdrawals, repeat study

- 10.1** Students who suspend their studies will not have access to their Campus Credit until they return to full-time study. The University will only pay outstanding credit owed upon return e.g., if you suspend having received the September instalment, upon your return, you will only receive the January and May instalments that you missed.

- 10.2** Students who are repeating an academic year will receive their Campus Credit as per usual.
- 10.3** The University will not seek to reclaim any payments already made to you prior to your suspension/withdrawal.

11. Limitations on service

- 11.1** The University will endeavour to ensure Campus Credit accounts and the necessary Campus Credit scheme infrastructure are working to process purchases by account holders. However, the University cannot guarantee the accounts and infrastructure will work all the time. There may, from time to time, be issues that temporarily prevent Campus Credit accounts or infrastructure from working. The University will look to minimise any inconvenience caused.

12. General Terms and Conditions

- 12.1** The University reserves the right to terminate your Campus Credit entitlement in the case of any disciplinary action being taken against you. The University may also seek repayment of any Campus Credit overpayment on a pro rata basis, should your award be terminated due to disciplinary action being taken.
- 12.2** The University of Bath complies with the conditions of the Data Protection Act 2018 when collecting personal data. The data collected will only be that offered by the user, will only be used for the purposes of the Campus Credit scheme and will not be disclosed to any unauthorised person or organisation.
- 12.3** Each year we may survey students about our funding schemes to evaluate and inform our strategies, as well as planning for future funding opportunities. Your survey responses will remain anonymous.
- 12.4** Any queries relating to these Terms and Conditions should be addressed to the Scholarships & Bursaries Manager at undergraduatefunding@bath.ac.uk
- 12.5** Any technical queries should be sent to BathGoHelp@groups.bath.ac.uk

DOCUMENT CONTROL INFORMATION

Owner Scholarships & Bursaries Team

Version number 1

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Approved by: H Knowles, Scholarship and Bursaries Manager and Katie Sivil, Commercial Systems Manager

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